

Customer Satisfaction Survey

Win a \$25 Gift Certificate from Amazon.com!

QuickQuote values your feedback regarding your insurance purchasing experience. Please help us to better serve our customers by completing this brief survey and returning it in the envelope provided.

Your name will be entered into our monthly drawing for a \$25 gift certificate from Amazon.com for participating!

Please rate **QuickQuote** on the following:
(not the insurance company)

(1 = poor, 10 = excellent)

	1	2	3	4	5	6	7	8	9	10
Overall website usability and performance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance with your application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Keeping you updated on application status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responding to your inquiries/questions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Length of the application process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Satisfaction with your issued policy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall Customer Service support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall QuickQuote experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How did you apply? Online App/e-Signature Phone/e-Signature Mail/Other

Would you purchase from QuickQuote again? Yes No

Would you recommend QuickQuote to friends/relatives? Yes No

What did you like the best? _____

What did you like the least? _____

How did you hear about QuickQuote? (e.g. Web search, Facebook, Twitter, blog, friend, etc.)

Thank you! Please provide your name below to be entered into our monthly drawing. You will be contacted by mail if you win.

Name: _____